



What is Natcom Field Service?

NATCOM Field Service is a friendly, affordable Field Service handheld application that works to organize and managing word orders services. With NATCOM Field Service, tracking, managing and controlling orders activities actual time is never been easier using handheld devices without need any information into a desktop computer. This allows field techs to quickly and easily access all the necessary information about a job right from their location saving time and eliminating the need to call back to the main office.



Benefits



Worker time management : Work orders can be created and sent remotely to technicians.



Customer Data Access : Technicians can access customer historical information anywhere.



Hour's tracking : Track activities actual start and end time.



Efficiency : Allow technicians to do their jobs on-the-go.



Accuracy : Eliminate the human error in data entry.



Speed : Reduce man hours through automated data capture.



Paperless : No need to fill out service order reports.



Real Time information : To provide complete transparency.



Integrated : Work orders can be created and sent remotely to technicians.



Customize : Field service is a customize application based on client needs/requirements.

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